

Public | Sol

An abstract graphic consisting of several overlapping rectangular blocks in shades of blue and green, arranged in a staggered, grid-like pattern to the left of the text.

HPRIL/WMTY Evaluation Partner Survey

General Information

Page description:

Thank you for taking the time to complete this survey. The questions in this survey ask about your experience as a community partner in the WIC What Matters to You Queens and/or Brooklyn Network.

The information collected in this survey will help us evaluate the impact of the WIC What Matters to You Project, funded by the Hopkins/USDA Participant Research Innovation Laboratory.

We expect to have results to share by Summer 2021.

If you have any questions, please reach out to Soalihin Fatema, Project Coordinator, Quality and Evaluation at sfatema@healthsolutions.org.

1. Which network are you apart of?

*

- Corona (Queens)
- Ocean Avenue, Sheepshead Bay (Brooklyn)
- Both

Show/hide trigger exists.

2. Are you a Public Health Solutions (PHS) program?

*

- Yes
- No

Hidden unless: #2 Question "Are you a Public Health Solutions (PHS) program?" is one of the following answers ("No")

3. Have you collaborated with the PHS Neighborhood WIC program, prior to the WIC What Matters to You project?

- Yes
- No
- I don't know

Show/hide trigger exists. Hidden unless: #2 Question "Are you a Public Health Solutions (PHS) program?" is one of the following answers ("No")

4. Have you collaborated with PHS programs other than Neighborhood WIC?

- Yes
- No
- I don't know

Hidden unless: #4 Question "Have you collaborated with PHS programs other than Neighborhood WIC?" is one of the following answers ("Yes")

5. Which other PHS programs have you collaborated with? Select all that apply.

- Food and Nutrition Services Bundle (FNS-Bundle)
- SNAP Enrollment Program
- Health Insurance Enrollment Program
- Healthy Families Bushwick
- Healthy Families Corona
- MICHC/CoMadres
- Nurse-Family Partnership - Queens
- Nurse-Family Partnership - Staten Island
- Pathways
- Queens Healthy Start
- NYP-Queens Pediatric CHW Program
- Other - Write In

Referrals and Using Unite Us

Show/hide trigger exists.

6. Between February 1, 2020 and November 30, 2020, did you **receive** any referrals from the WIC What Matters to You project site(s) in Unite Us? *

- Yes
- No
- I don't know

Hidden unless: #6 Question "Between February 1, 2020 and November 30, 2020, did you receive any referrals from the WIC What Matters to You project site(s) in Unite Us?" is one of the following answers ("Yes")

7. Did any of the referrals meet the eligibility criteria for your services?

- Yes
- No
- I don't know

Hidden unless: #6 Question "Between February 1, 2020 and November 30, 2020, did you receive any referrals from the WIC What Matters to You project site(s) in Unite Us?" is one of the following answers ("Yes")

8. How would you rate the overall quality of referrals that you have received from the WIC What Matters to You project site(s) in the last 4 weeks?

A rating of "very high" would mean that all received referrals were appropriately aligned with the services you offer on Unite Us and meet your eligibility criteria.

Very Low Low Average High Very High

Worst ○ ○ ○ ○ ○ **Best**

Hidden unless: #6 Question "Between February 1, 2020 and November 30, 2020, did you **receive** any referrals from the WIC What Matters to You project site(s) in Unite Us?" is one of the following answers ("Yes")

9. Please rate how much you agree or disagree with each of the statements below about receiving referrals in Unite Us.

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
It is easy to receive referrals in Unite Us.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is easy document outcomes of referrals in Unite Us.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I want to keep using Unite Us to receive referrals after the end of this project.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Show/hide trigger exists.

10. Between February 1, 2020 and November 30, 2020, did you use Unite Us to **make** referrals? *

- Yes
- No
- I don't know

Hidden unless: #10 Question "Between February 1, 2020 and November 30, 2020, did you use Unite Us to **make** referrals?" is one of the following answers ("Yes")

11. Please rate how much you agree or disagree with each of the statements below about making referrals in Unite Us.

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
It is easy to find appropriate services for clients in Unite Us.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is easy to make referrals in Unite Us.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is easy to communicate with other community organizations in Unite Us.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I want to keep using Unite Us to make referrals after the end of this project.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Show/hide trigger exists.

12. Have you used systems **other than Unite Us** to look up community health and social services, receive referrals, make referrals, or otherwise manage referrals?

- Yes
- No
- I don't know

Hidden unless: #12 Question "Have you used systems other than Unite Us to look up community health and social services, receive referrals, make referrals, or otherwise manage referrals?" is one of the following answers ("Yes")

13. What other referral management systems have you used?

For each referral management system you have used, check off all the corresponding functions you used in that system. If you used a system that is not listed, you can use the open text boxes to add the names of other systems and check off the functions you used in those systems.

	Look up community resources	Receive Referrals	Make Referrals	Document referral outcomes
Aunt Bertha	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
CharityTracker	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
CrossTx	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Healthify	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HITE	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NowPow	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
One Degree	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pieces Iris	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TAVConnect (TAVHealth)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Hidden unless: #12 Question "Have you used systems other than Unite Us to look up community health and social services, receive referrals, make referrals, or otherwise manage referrals?" is one of the following answers ("Yes")

14. Please rate how much you agree or disagree with each of the statements below comparing Unite Us to all other referral management systems you have used.

Select "N/A" if a statement refers to a function of Unite Us that you did not use.

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	N/A
I prefer Unite Us to other systems when searching for appropriate services for clients.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I prefer Unite Us to other systems for receiving referrals.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I prefer Unite Us to other systems for making referrals.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I prefer Unite Us to other systems for communicating with other community organizations.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I prefer Unite Us to other systems for documenting referral outcomes.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Hidden unless: #10 Question "Between February 1, 2020 and November 30, 2020, did you use Unite Us to make referrals?" is one of the following answers ("Yes")

15. Please rate how much you agree or disagree with each statement below about the range of services available in Unite Us/UniteNYC.

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
I was satisfied with the range of services available in Unite Us/UniteNYC.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There were services I wanted to refer clients to that were unavailable in Unite Us/UniteNYC.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Hidden unless: Question "There were services I wanted to refer clients to that were unavailable in Unite Us/UniteNYC." is one of the following answers ("Agree", "Strongly agree")

16. Which services were missing/unavailable in Unite Us/UniteNYC?

Network Management

17. Please rate how much you agree or disagree with each statement below.

Select "N/A" for statements that are not applicable, meaning they refer to a system you didn't use or an activity you did not engage in.

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	N/A
The slack workspace added value to the network.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quarterly network meetings added value to the network.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Box site (where documents were stored) added value to the network.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The monthly 1:1 ("bilateral") meetings added value to the network.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Overall Experience

18. Please rate how much you agree or disagree with each of the statements below about your overall experience as part of the WIC What Matters to You Network.

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Being a member of the WIC What Matters to You Network was a valuable experience for our organization / program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would recommend participating in this network to a peer organization or program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our organization / program wants to continue our partnership with PHS Neighborhood WIC after the WIC What Matters to You project ends.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Thank You!

Thank you for taking this survey.

The information collected in this survey will help us evaluate the impact of the WIC What Matters to You Project, funded by the Hopkins/USDA Participant Research Innovation Laboratory. We expect to have results to share by Summer 2021.

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