

HPRIL/WMTY Evaluation WIC Staff Survey

General Information

1. What is your WIC Center?

*

- Corona
- Ocean Avenue
- Ridgewood

2. What is your title? *

- Center Manager
- Qualified Nutritionist
- CSA
- Other
- Prefer not to say

LOGIC Show/hide trigger exists.

3. Do you talk to participants about their needs outside of WIC and/or make referrals? *

- Yes
- No
- I don't know

LOGIC Hidden unless: #3 Question "Do you talk to participants about their needs outside of WIC and/or make referrals?" is one of the following answers ("Yes")

4. How do you refer participants to services? Select all that apply.

*

- Unite Us
- Resource Pass
- NYWIC
- Just share information with participants directly
- Other: Write In

LOGIC Hidden unless: #3 Question "Do you talk to participants about their needs outside of WIC and/or make referrals?" is one of the following answers ("Yes")

5. Do you usually communicate with the agencies or programs you refer participants to?

*

- Yes
- No
- I don't know

What Matters to You Questions and Conversation

Page entry logic:

This page will show when: (#1 Question "What is your WIC Center?

" is one of the following answers ("Corona","Ocean Avenue") AND #3 Question "Do you talk to participants about their needs outside of WIC and/or make referrals?" is one of the following answers ("Yes"))

LOGIC Show/hide trigger exists.

6. Did you use the WIC What Matters to You (as written or in a modified format) in conversations with participants?

*

- Yes, only as written
- Yes, only modified/rephrased
- Yes, sometimes as written and sometimes modified/rephrased
- No

LOGIC Hidden unless: #6 Question "Did you use the WIC What Matters to You (as written or in a modified format) in conversations with participants?"

" is one of the following answers ("Yes, only as written", "Yes, only modified/rephrased", "Yes, sometimes as written and sometimes modified/rephrased")

7. Did these questions make it easier to identify participants' needs outside of WIC?

*

- Yes
- No
- I don't know

Logic Hidden unless: #6 Question "Did you use the WIC What Matters to You (as written or in a modified format) in conversations with participants?"

" is one of the following answers ("Yes, only as written", "Yes, only modified/rephrased", "Yes, sometimes as written and sometimes modified/rephrased")

8. Did you make more referrals for participants after asking these questions compared to methods you used before?

*

- Yes
- No
- I don't know

Using Unite Us

Page entry logic:

This page will show when: #4 Question "How do you refer participants to services? Select all that apply.

" is one of the following answers ("Unite Us")

9. Please rate how much you agree or disagree with each of the statements below. *

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
It is easier to refer participants to services using Unite Us, compared to the processes I used before.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is easier to communicate with community partners using Unite Us, compared to the processes I used before.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would like to keep using Unite Us to refer participants to community-based services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Impact of Conversation and Referrals

10. Because we talk to participants about their needs outside of WIC... *

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Participants are more satisfied with WIC.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participants are more likely to use their WIC benefits.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participants are more likely to stay in the WIC program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Because we make referrals... *

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Participants are more satisfied with WIC.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participants are more likely to use their WIC benefits.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participants are more likely to stay in the WIC program.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

LOGIC Hidden unless: (#1 Question "What is your WIC Center?

" is one of the following answers ("Corona","Ocean Avenue") AND #3 Question "Do you talk to participants about their needs outside of WIC and/or make referrals?" is one of the following answers ("Yes"))

12. Because of the project (What Matters to You Conversation, new referral process through Unite Us, AND network of partners)... *

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
More services are available to participants.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participants learn new information about services available in the community.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participants are more likely to get successfully connected to services in the community.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Barriers to participation in the WIC program were reduced for participants.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Thank You!

Thank you for taking this survey.

The information collected in this survey will help us evaluate the impact of the WIC What Matters to You Project, funded by the Hopkins/USDA Participant Research Innovation Laboratory. We expect to have results to share by Summer 2021.

If you have any questions, please reach out to Soalihin Fatema, Project Coordinator, Quality and Evaluation at sfatema@healthsolutions.org.